



Communication Among Care Teams – Simplified

80% of hospital errors are due to communication-related problems. Physicians are contacted erroneously, nurses waste time trying to determine which providers are working or need critical patient information, and care team members don't always know the correct colleague to communicate with for hand-offs. All of these problems can lead to delays in critical patient care, frustration, and burnout.

OnCallPeople Can Help with Direct Connect

OnCallPeople helps healthcare teams communicate faster, more efficiently, seamlessly, and securely across phone, text or chat. Our unique convergence of scheduling and communication allows members to identify which provider(s) are on-shift and/or on-call across specialties with 100% certainty – and to reach them instantly. We can also integrate with existing scheduling solutions if one is already being used.

With OCP Direct Connect, You Can...

- Ensure 100% accuracy with schedule-based call and message routing (which means never contacting the wrong provider).
- Allow providers to swap shifts knowing that the schedule will automatically update.
- Have schedule managers make changes to the call schedules without worrying about updating other disparate systems.
- Let providers forward their calls to a colleague for a specific time period.
- Respect your healthcare teams' privacy and off-shift time by protecting their phone numbers and eliminating inaccurate on-call records.
- Have non urgent calls converted to text and sent as a link to the provider's phones – allowing them to read and/or hear the message at their discretion.
- Reduce provider frustration and burnout associated with a lack of accurate on-call records and communications tools.
- Eliminate infrastructure and management expenses associated with the use of multiple applications such as pagers, and operator-based phone systems.

Along with OCP Communications Suite, You Can...

- Connect instantly with the correct provider with the click of a button – from a computer, phone, or mobile device.
- Streamline the patient hand-off process by communicating among care teams at shift change.
- Collaborate using our HIPAA compliant OCP Chat platform with one or multiple colleagues.
- Simplify communication for busy members of the care team, allowing them to spend more time caring for patients.

Keep It Simple With Integrations

- Pairing these communications features with OCP's Smart Scheduler, your busy healthcare teams will benefit from the convergence of secure communication and scheduling in one application – offering seamless integration.
- OnCallPeople can integrate with all the major EMRs (Epic, Cerner) as well as any existing apps you may use for scheduling or communication.

What Our Customers Are Saying



OnCallPeople has vastly improved the way we create our schedules both for regular shifts and on-call shifts – as well as the way we communicate within our hospital. We previously used a live operator, created and updated schedules manually, managed schedule changes across different platforms, wasted time hunting for providers, and in many cases called the wrong providers. All that changed with OnCallPeople - we tried a few other solutions, but none of them had the integration we needed for a fully-automated communication solution. I highly recommend them for any hospital or medical practice.

John Lundstrom
Hudding Clinic



See OCP In Action

In just 30 minutes, let us show you how simple and affordable OnCallPeople is to use. We promise, you'll be glad you did.

To learn more:

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www.oncallpeople.com